



## **Stripe credit card fulfillment policy:**

### **Pixis Fulfillment Policy for Credit Card Payments via Stripe®**

These policies will aid users in determining how Pixis fulfills orders and payments made by credit card via the payment processor Stripe.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person on this website and compliant to the Company's terms and conditions, either therein or in a separate written contract. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the order, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing laws of the State of North Carolina. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

### **Fulfillment Policy**

At Pixis, we ensure that the services we provide are satisfactory.

Customer satisfaction is our utmost priority as we take all complaints about the services we render very seriously. This Fulfillment Policy (the "Policy") informs you about our delivery policy and the rules and guidelines relating to the refunds for services purchased from our Company. Please read this Policy carefully to understand your rights and understand the requirements for the refund. Our services are billed in U.S. Dollars.

### **Delivery Policy**

At Pixis, we provide custom software develop and as such provide support on a as need basis. We provide the necessary tools for support as a part of each recurring subscription agreement or project.

### **Refunds**

This is not applicable.

### **Return Policy**

This is not applicable.

## **Cancellation Policy**

This is not applicable.

## **How to make a complaint**

This is not applicable.

## **Contact Us & Customer Support**

Service Contact Details For enquiries or comments regarding this Policy, customers may contact us via email at [support@pixissoftware.com](mailto:support@pixissoftware.com), call (866) 363-0494, or mail 6406 McCrimmon Pkwy Suite 300, Morrisville, NC 27560